

BANFF PASTORS AND SPOUSES CONFERENCE 2019

Fairmont Banff Springs Hotel, November 4-7, 2019

Frequently Asked Questions

EARLY BIRD DEADLINE: September 16, 2019
REGULAR REGISTRATION DEADLINE: October 1, 2019

1. When does the conference begin?

The welcome desk opens at 1 pm on Monday and the conference begins with dinner @ 5:00pm.

2. Can I attend an individual session or purchase an individual meal without accommodation?

You can purchase a “Sessions Only” or “Sessions and Meals” registration which includes all the sessions. You will be considered as an Offsite Visitor. Sessions and meals are not available to book individually.

3. Can I register after the final deadline?

After the final deadline, we release all extra rooms we are holding to the hotel. At that point, reservations depend on whether or not the rooms are available and there may be an additional cost. If you wish to inquire about a room after deadline, please contact Esther Kitchener at 604.225.5916 ekitchener@cbwc.ca who will then contact the hotel on your behalf.

4. Can I bring my children with me?

This conference is oriented towards an *adult-only program* and environment so we encourage you to consider this as a retreat opportunity to come away from the good and full responsibilities of parenting and to reconnect as a couple. We recognize the need for parents to bring **newborns** who are breastfeeding. There is no childcare available. Finally, the allotted hotel rooms for the conference are small and only a few can accommodate a crib. To upgrade the size of room to accommodate a family (which would have to be a suite), please call Esther @ 604-225-5916 ekitchener@cbwc.ca. All upgrades are subject to availability and for an additional fee.

5. Does the registration fee include gratuities and incidentals?

The registration does include gratuities for your room and group meals/receptions only. Should you feel led to tip hotel staff please do so. This fee does not include incidentals. Any outstanding incidentals charged to your room will be your responsibility at the time of check out.

6. Can I let you know if I have specific dietary restrictions?

If you have dietary restrictions, please include a detailed note when you register online. We will endeavor to accommodate your needs. We will not be able to accept last minute requests. Please Note: If you do not notify us of your dietary restrictions prior to the conference, we will be charged extra from the Banff Springs Hotel during meal times – the kitchen needs advance notice to take your dietary needs into consideration. This fee will be charged to you accordingly.

7. What about National Park entrance fees?

Park entrance fees will need to be paid as you drive into the Banff National Park. If you take a shuttle bus to the hotel the fees are included in your fare.

8. What is the dress code for the conference?

We do not have a defined dress code. We want you to feel comfortable and relaxed. However, traditionally the first evening meal tends to be slightly more “dressy casual.” Please feel free to dress casual for all the events. Remember to bring warm clothing for walking outside (it will be winter in the Rockies) but also remember the hotel has a swimming pool, hot tub and outdoor hot pool so pack your bathing suit too.

9. Where do I register when I get to the hotel?

Hotel Registration takes place at the front desk of the hotel. Check in and get your room first. The actual conference registration will be set up at the Riverview Lounge located on Mezzanine 2 beginning at 1:00 pm on Monday. Please get directions and a map from the front desk staff.

10. What options are available to me if my church’s resources are limited?

If your church is challenged in getting you to the conference please speak to your Regional Minister prior to filling out your registration form. Limited subsidies are available.

11. What is your cancellation and refund policy?

Cancellations will be accepted in writing only and must be received 7 days prior to the event. To request a cancellation or to make a change please send an email to kli@cbwc.ca.

- Cancellation before early bird deadline – Full refund after the event
- Cancellation before regular registration deadline – Full refund minus a \$25 administration fee after the event
- Cancellation less than 7 days before the event – No refund
- You may send an alternate to the event 7 days prior to the event without additional charge
- Refunds will not be available for registrants who choose not to attend the event

For registration inquiries contact:

Kim Li (Registrar) | Phone: 403.228.9559 or 1.800.820.2479 | Email: kli@cbwc.ca

For all other inquiries please contact:

Esther Kitchener (Event Coordinator) | Phone: 604.225.5916 | Email: ekitchener@cbwc.ca

Travel Information

Brewster Coach Line

Toll Free: 1-800-760-6934
Email: feedback@brewster.ca
www.Brewster.ca

Calgary Airporter Shuttle

Toll Free: 1-888-449-2901
Email: information@pc.gc.ca

Avis

Toll Free: 1-800-879-2847
www.avis.com/car-rental/html/landing/calgary-rental.html

Budget

Toll Free: 1-800-268-8900
www.budgetcalgary.ca

National

Toll Free: 1-800-227-7368
www.nationalcar.ca

Enterprise

Toll Free: 1-800-261-7331
www.EnterpriseRentACar.ca