

BANFF PASTORS AND SPOUSES CONFERENCE 2021

Fairmont Banff Springs Hotel, November 1-4, 2021

Frequently Asked Questions

EARLY BIRD DEADLINE: August 30, 2021
REGULAR REGISTRATION DEADLINE: September 30, 2021

Updated October 7, 2021: re COVID-19

The Banff Springs Hotel has implemented the Restrictions Exemption Program (REP), which requires that anyone staying at the hotel (or using any of their facilities) must show proof of double vaccination. The only exceptions will be documentation of a medical exemption or proof of a privately-paid negative PCR or rapid test completed 72 hours prior to arrival (tests from AHS or Alberta Precision Labs are not admissible). CBWC and Banff Springs Fairmont remain committed to ensuring guest safety by following provincial public health orders in addition to enhanced cleaning, mandatory masks indoors, Plexiglas barriers and hand sanitizer stations located throughout the premises.

1. When does the conference begin?

The welcome desk opens at 2:00pm on Monday and the conference begins with dinner @ 5:00pm. Hotel check-in is at 4:00pm.

2. Can I attend an individual session or purchase an individual meal without accommodation?

You can purchase a “Sessions Only” or “Sessions and Meals” registration which includes all the sessions. You will be considered as an Offsite Visitor. Sessions and meals are not available to book individually.

3. Can I register after the final deadline?

After the final deadline, we release all extra rooms we are holding to the hotel. At that point, reservations depend on whether or not the rooms are available and there may be an additional cost. If you wish to inquire about a room after deadline, please contact Esther Kitchener at 604.225.5916 ekitchener@cbwc.ca who will then contact the hotel on your behalf.

4. Can I bring my children with me?

This conference is oriented towards an *adult-only program* and environment so we encourage you to consider this as a retreat opportunity to come away from the good and full responsibilities of parenting and to reconnect as a couple. We recognize the need for parents to bring **newborns** who are breastfeeding. There is no childcare available. Finally, the allotted hotel rooms for the conference are small and only a few can accommodate a crib. To upgrade the size of room to accommodate a family (which would have to be a suite), please call Esther @ 604-225-5916 ekitchener@cbwc.ca. All upgrades are subject to availability and for an additional fee.

5. Does the registration fee include gratuities and incidentals?

The registration does include gratuities for your room and group meals/receptions only. Should you feel led to tip hotel staff please do so. This fee does not include incidentals. Any outstanding incidentals charged to your room will be your responsibility at the time of check out.

6. Can I let you know if I have specific dietary restrictions?

If you have dietary restrictions, please include a detailed note when you register online. We will endeavor to accommodate your needs. We will not be able to accept last minute requests. Please Note: If you do not notify us of your dietary restrictions prior to the conference, we will be charged extra from the Banff Springs Hotel during meal times – the kitchen needs advance notice to take your dietary needs into consideration. This fee will be charged to you accordingly.

7. What about National Park entrance fees?

Park entrance fees will need to be paid as you drive into the Banff National Park. If you take a shuttle bus to the hotel the fees are included in your fare.

8. What is the dress code for the conference?

We do not have a defined dress code. We want you to feel comfortable and relaxed. However, traditionally the first evening meal tends to be slightly more “dressy casual.” Please feel free to dress casual for all the events. Remember to bring warm clothing for walking outside (it will be winter in the Rockies) but also remember the hotel has a swimming pool, hot tub and outdoor hot pool so pack your bathing suit too.

9. Where do I register when I get to the hotel?

Hotel Registration takes place at the front desk of the hotel. Check in and get your room first. The actual conference registration will be set up at the Riverview Lounge located on Mezzanine 2 beginning at 1:00 pm on Monday. Please get directions and a map from the front desk staff.

10. What options are available to me if my church’s resources are limited?

If your church is challenged in getting you to the conference please speak to your Regional Minister prior to filling out your registration form. Limited subsidies are available.

For registration inquiries contact:

Kim Li (Registrar) | Phone: 403.228.9559 or 1.800.820.2479 | Email: kli@cbwc.ca

For all other inquiries please contact: Esther Kitchener (Event Coordinator) | Phone: 604.225.5916 | Email: ekitchener@cbwc.

Travel Information

Brewster Coach Line

Toll Free: 1-800-760-6934

Email: feedback@brewster.ca

www.Brewster.ca

Calgary Airporter Shuttle

Toll Free: 1-888-449-2901

Email: information@pc.gc.ca

Avis

Toll Free: 1-800-879-2847

www.avis.com/car-rental/html/landing/calgary-rental.html

Budget

Toll Free: 1-800-268-8900

www.budgetcalgary.ca

National

Toll Free: 1-800-227-7368

www.nationalcar.ca

Enterprise

Toll Free: 1-800-261-7331

www.EnterpriseRentACar.ca

Cancellation and Refund Policy

**** The viability of this conference is based on the level of provincial gathering restrictions (if any) that are in place by November 2021. If the conference is cancelled because of provincial guidelines a full refund will be administered. For up-to-date COVID-19 measures, please see cbwc/bpc, or your inbox for communication from Esther Kitchener.*