

Updated October 15, 2021 | COVID-19 Protocol

Fairmont Banff Springs has opted into the Alberta COVID-19 Restrictions Exemptions Program (REP) that requires proof of vaccination (or proof of negative PCR test/medical exemption) and Photo ID for all hotel guests and day visitors in order to access all Hotel services including the following:

- all bars and restaurants
- events, meetings, and conferences
- Fairmont Gold Lounge
- hotel Pools + Fitness Centre + Spa
- fitness classes, Resort Activities and Bowling

Masks are mandatory in all indoor public spaces.

For the most up-to-date information please visit the [Banff Safety Information page](#).

Arrival:

All on-site guests will receive a small “fast pass” card once proof of vaccination or negative test has been provided. This card can be used for the duration of your stay which will give access to session rooms and other hotel amenities. Guests are strongly encouraged to have their vaccine proof and ID with them for the duration of their stay at Banff Springs. Guests that are staying offsite will need to offer proof of vaccination or negative test upon arrival at the conference level.

Please make use of hand sanitizer stations that will be available throughout the venue and our conference level. Masks will be available at the conference welcome centre as needed.

Kindness:

Guests are encouraged to be compassionate to each other and to hotel staff who are working hard to serve our group during our stay at Banff Springs. Especially the hotel staff that are required to check for proof of vaccination/negative result. Please also recognize that there will be different comfort levels of those in attendance so ask before you go in for a hug or handshake and recognize that some will choose social distancing protocol to reduce transmission.

Meeting Rooms:

Masks are required for all guests while in session, and in all public spaces. The meeting room has good ventilation and is large enough for you to social distance from other individuals and households if needed.

Reception and Meals:

Hand sanitizer stations will be made available at all food stations and buffet lines to minimize transmission. Masks must be worn at all times unless seated at your table. Tables will seat 10 people per round. Guests may choose to dine with the same 10 people each meal to minimize exposure, but this will not be mandated. Brunch will be served as buffet, and dinners will be served as a sit-down, plated meal. The hospitality room is self-serve and will have individually packaged take-n-go options.